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RESIDENTIAL LIMITED LIFETIME WARRANTY

EcoSmart Shades warrants that its window treatments will be free from defects in materials and workmanship for as long as the original residential purchaser owns the product.

This warranty does not include any conditions or damages resulting from accidents, alterations, misuse, or abuse.

This warranty does not cover minor variations in fabric color. Some fading or discoloration of any fabric over time is to be expected and is not covered under warranty.

Please do not attempt to repair your shade. Self-repair will void this warranty.

ELIGIBILITY: EcoSmartShades.com warranties only shades purchased directly from EcoSmartShades.com. For shades purchased elsewhere, please contact the seller for warranty information. Warranty applies to the original purchaser and is not transferable.

OBLIGATIONS:

- **What we need from you:** Your name, address, date of purchase, and a description of the shade (size, color). That's it!
- **What we commit to you:** We will repair or replace (at our discretion) your warranted shade once it is returned for inspection. Returns/refunds are not offered as a remedy, due to the custom nature of the product. Sorry, we do not supply replacement parts to clients in most cases. It is usually best for everyone involved if we perform the repair for you!

COVERAGE:

- **Operational components (including cords, chains, and clutches, and excluding motorization components)** are warranted for 7 years from the date of purchase.
- **Fabric delamination** is warranted for 7 years from the date of purchase.
- **Motorization components** are warranted for 5 years from the date of purchase.
- **All other hardware and brackets** are warranted for the life of the product.
- **Shipping fees** within the contiguous U.S.A. are covered in both directions by EcoSmart Shades for the first year after purchase, excluding Measuring Safeguard claims. Shipping fees after the first year, as well as return packaging in all cases, are the responsibility of the purchaser. It is advisable to keep the packaging in which your shades arrived, if possible.

Warranty is exclusive and in lieu of all other obligations, liabilities, or warranties. In no event shall EcoSmart Shades or its licensed fabricators or distributors be liable for incidental or consequential damages, or for any other damage, loss or expense, cost or fee associated with such damage. In some states, exclusions for incidental or consequential damages are not allowable. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state. Policy is subject to change without notice.

This limited warranty is exclusive of commercial use. This limited warranty supersedes any previous versions. All sales are final, and refunds are not available. Discontinued products and components are not covered under this warranty.

KEEP THIS CERTIFICATE AND YOUR ORDER CONFIRMATION FOR YOUR RECORDS!

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